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## Community Support Worker Job Summary

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Turning Leaf is a non-profit charitable organization dedicated to providing helpful services to those experiencing intellectual challenges and mental illness. This is an exciting opportunity for someone to utilize their experience and skills to move the organization to the next level! Turning Leaf Community Support Service is designed to provide tailored, person-centered support and supports to adults living with an intellectual challenge or mental illness.

Reporting to Community Support Case Managers and Community Support Supervisors, the Community Support Worker will provide our person-centered supports to participants who live within the community in various living arrangements.

Community Support Workers will work directly with our participants in helping set goals and making healthy life choices. Community Support Workers will work closely with the Community Support Case Managers and Supervisors to observe, plan, implement and execute programs and activities that promote and encourage learning and development in daily living, social and life skills.

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## Essential Requirements

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- Cover letter and updated resume
- 18 years of age or older
- Available anytime 35 - 40 hours per week (Full time)
- Available anytime 15 – 25 hours per week (Part time)
- Clear Criminal Record Check, Adult Abuse Registry Check and Child Abuse Registry Check (no older than 3 months)
- Orientation to Protection and Guide to the Vulnerable Persons Act training
- Non-Violent Crisis Intervention training
- Valid First Aid/CPR certification
- Completion of a Post-Secondary education in Human Services (Certificate, Diploma or Degree) is considered an asset
- Minimum two years related work experience

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## Qualities and Qualifications

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Turning Leaf Community Support Workers must possess the capacity to be aware of and control one's own emotions. Moreover, Community Support Workers must be able to handle interpersonal relationships judiciously, empathetically and professionally while executing their responsibilities and providing Turning Leaf's person-centered supports. In addition, every Residential Support Worker must possess experience with and skills in:



- De-escalating aggressive behaviour.
- Working with adults who are living with an intellectual challenge, mental illness and who are in conflict with the law.
- Conflict resolution skills.
- Aptitude towards managing crisis.
- Excellent written and oral communication skills.

## **Residential Support Worker Benefits**

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- Health benefits.
- GRRSP program (optional).
- Paid sick time, bereavement leave and compassionate care leave.
- Mileage reimbursements.
- Overnight premium.
- Paid training (First Aid/CPR, NVCI, VPA etc...).
- EAP (Employee Assistance Program).

## **How To Apply**

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Please submit your cover letter and resume to [hr@turningleafservices.com](mailto:hr@turningleafservices.com)