[](http://turningleafservices.com/)

# Residential Support Worker MB Job Summary

Turning Leaf Is a non-profit charitable organization dedicated to providing helpful services to those experiencing intellectual challenges and mental illness. This is an exciting opportunity for someone to utilize their experience and skills to move the organization to the next level! Turning Leaf Community Support Services Inc. Residential Support Services are designed to provide 24-hour, in facility, person-centered supports to adults living with an intellectual challenge or mental illness.

Reporting to the Residential Supervisors and the Residential Team Lead, the Residential Support Worker will provide our person-centered supports to participants who live in Turning Leaf’s residential facilities. Residential Support Workers will work directly with our participants in helping set goals and making healthy life choices. Residential Support Workers will work closely with the Residential Supervisor and the Residential Team Lead to observe, plan, implement and execute programs and activities that promote and encourage learning and development in daily living, social and life skills.

# Qualities and Qualifications

Turning Leaf Residential Support Workers must possess the capacity to be aware of and control one’s emotions. Moreover, Residential Support Workers must be able to handle interpersonal relationships judiciously, empathetically and professionally while executing their responsibilities and providing Turning Leaf’s person-centered supports. In addition, every Residential Support Worker must possess experience with and skills in:

# De-escalating aggressive behavior

# Working with adults who are living with an intellectual Challenge

# Conflict resolution skills.

# Aptitude towards managing crisis.

# Excellent written and oral communication skills.

# Minimum Employment Requirements

* Updated resume
* 18 years or older
* Available anytime 35 - 40 hours p/week (Full time)
* Available anytime 15 – 25 hours p/week (Part time)
* Current & Clear Criminal Record Check (no older than 3 months)
* Current & Clear Child Abuse Registry Check (no older than 3 months)
* Current & Clear Adult Abuse Registry Check (no older than 3 months)
* Vulnerable Persons Act training
* Non-Violent Crisis Intervention training
* Post-secondary education in Human Services (Certificate, Diploma or Degree)
* Valid Standard First Aid / CPR Certification
* Class 5 Drivers License and reliable vehicle
* Clear Driver’s Abstract and proof of insurance
* Minimum 3 years’ direct support experience working in a residential or community setting.
* 3 employment references

# Residential Support Worker Benefits

* Health benefits.
* GRRSP program (optional).
* Paid sick time, bereavement leave and compassionate care leave.
* Mileage reimbursements.
* Overnight premium.
* EFAP (Employee and Family Assistance Program)
* Paid training (First Aid/CPR, NVCI, VPA, Mental Health First Aid etc.)

**How to Apply**

Please submit your cover letter and resume to hr@turningleafservices.com